

# MEDIA ALERT

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United Way of Greater Toledo  
Serving Lucas, Wood,  
& Ottawa counties

## United Way 2-1-1 Assists Lucas, Ottawa & Wood County Health Departments

**WHO:** United Way 2-1-1, United Way of Greater Toledo, serving Lucas, Ottawa and Wood County

**WHAT:** United Way 2-1-1 is currently assisting community members who have limited English proficiency, have a disability, have no access to technology, are having trouble locating health resources, or are experiencing technical issues completing their COVID-19 vaccine pre-registrations or vaccine appointments on their respective county health department's webpage. If you are able, in all instances, **check your county's health department webpage for current and up-to-date COVID-19 vaccine / general COVID-19 information.**

United Way 2-1-1 assistance for vaccines is as follows:

### Lucas County

2-1-1 is currently assisting Lucas County residents with pre-registering for COVID-19 vaccines, as well as registering eligible individuals for vaccine appointments. Visit [www.LucasCountyHealth.com](http://www.LucasCountyHealth.com) for current vaccine information and online vaccine scheduling.

### Ottawa County

2-1-1 is currently assisting Ottawa County residents with pre-registering for COVID-19 vaccines. Individuals must pre-register beforehand to receive an appointment callback. Visit [www.OttawaHealth.org](http://www.OttawaHealth.org) for current vaccine information and to pre-register.

### Wood County

2-1-1 is currently assisting Wood County residents with scheduling their COVID-19 vaccine appointments and will continue to do so exclusively phase by phase. Visit [www.WoodCountyHealth.org](http://www.WoodCountyHealth.org) for current vaccine information and online vaccine scheduling.

**WHEN:** 2-1-1 assistance for vaccine pre-registrations and appointment registrations should be done: Monday through Friday, 8:00 a.m. to 7:00 p.m.  
Saturday through Sunday, 8:00 a.m. to 5:00 p.m.

For all other health and human service needs, United Way 2-1-1 is available 24/7.

**HOW:** Call two, one, one; text your zip code to 898-211; instant message a Community Resource Advisor by visiting [www.211nwo.org](http://www.211nwo.org). If you're having trouble connecting to 2-1-1, you can also call 1-800-650-HELP. Please be patient, as callers are experiencing wait times.

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